# 2-1-1 Virginia is a free service that can help you find the local resources you need. We're here for you 24 hours a day, seven days a week.

https://211virginia.org

## For additional resources please check out our other Resource Guides Volumes:

Volume B	Medical/Dental Mental Health Support Substance Abuse Gender/Sexuality Support
Volume C	Household Assistance Government Resources ID Services Information & Referral Transportation
Volume D	Differently Abled Immigration Senior Services Military/Veterans
Volume E	Courts Jail Ministry Re-entry Legal Resources

#### **Norfolk Community Partner Resource Guides**

#### **Volume A:**

CLOTHING CLOSET
EMPLOYMENT TRAINING & ASSISTANCE
FOOD PANTRIES/ NUTRITION SERVICES
SHELTERS/DAY SERVICES/HOUSING SERVICES



#### Prepared by:

Norfolk Re-Entry Council, Community Involvement
Committee

Norfolk Emergency Preparedness & Response Office
July 2021 Edition



**The Norfolk Re-Entry Council** focuses on the key barriers to successful offender re-entry, including: Employment and Education, Housing, Financial Obligations and Resources, Social Reintegration, and Physical and Mental Health/Substance Abuse.

The Community Involvement Committee focuses on strengthening partnerships with faith-based organizations and collaborates on initiatives that will enhance our community. The goal is to utilize the unique network of organizations in the Norfolk community to address the needs of returning citizens.

#### **EMERGENCY CONTACTS**

Police/Fire/Rescue	911
American Red Cross	804-780-2250
Child Protective Services	757-664-6022
Child Help national Child Abuse Hotline	800-422-4453
LGBTQ Partner Abuse and Sexual Assault Hotline	800-838-8238
National Domestic Abuse Hotline	800-799-7233
Norfolk Community Services Board	757-664-7690
Poison Control Center	800-222-1222
Suicide Prevention Lifeline	800-273-8255
Virginia Family Violence/Sexual Assault Hotline	800-838-8238
YWCA Women's Crisis Hotline	757-251-0144

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#### **Shelters/Day Services/Housing Services (Cont.)**

The Samaritan House Emergency housing, transitional housing, support services, and community outreach to victims of domestic violence and homeless families	757-587-4202 2620 Southern Blvd Virginia Beach, VA 23452
The Union Mission Ministries Shelter for men, women & children. Arrive between 5-5:15pm recommended for men's shelter; women call for shelter availability. Day services available 9:30am-3pm Monday-Friday	757-627-8686 Ext. 200 Men Ext. 331 Women Ext. 335 Women with children 5100 East Virginia Beach Blvd Norfolk, VA 23502
The Urban League Strategies for Success Employment Program assists job seekers in enhancing their skills during the job search process. The program components consists of education, one-on-one workforce coaching, career assessment, developing a competitive resume, assistance in finding job leads, job placement and certification. Strategies for Success classes are held every other Wednesday from 9a-12p at Huntersville Neighborhood Service Center	757-226-7589 830 Golf St Norfolk, VA 23504
Vethouse Incorporated A 12 month program providing contemporary living quarters in a group environment, assistance in a job hunting, transportation, personal skills, and development guidance	757-724-8614
Virginia Rent Relief Program The Virginia Relief Program (RRP) is designed to support and ensure housing stability across the commonwealth during the coronavirus pandemic. Depending on availability of funds and household need, the RRP may provide financial assistance for rent payments for eligible households.	Virginia DHCD Https:://www.dhcd.virginia.gov/ rmrp
YWCA Domestic violence shelter for women and children; crisis hotline; transitional housing services; rapid re housing services	757-625-4248 Crisis hotline: 757-521-0144 500 East Plume St Suite 700 Norfolk, VA 23510

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## **Shelters/Day Services/Housing Services (Cont.)**

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Salvation Army  ■ Day services; 9am-2pm Monday-Friday  ■ Emergency Shelter for Single Men Arrive 6-7pm. Call for shelter availability	757-622-3471 203 W. 19th St Norfolk, VA 23517
Salvation Army H.O.P.E. Village Residential housing for women and children	757-543-8100 5525 Raby Rd Norfolk, VA 23502
Second Chances— Harbor House Provides permanent supportive housing for justice-involved single men. Must be an active participant of the Second Chances Program.	757-664-4281 810 Union St, Suite 807 Norfolk, VA 23510
Seton Youth Shelter Sheltering housing for single men and women with children	757-498-4357 866-751-7640 101 N. Lynnhaven Rd, Suite 101, Virginia Beach, VA 23452
St. Columba Ecumenical Ministries, Inc. Open Monday-Thursday from 9-am- 1:30pm; guests can get showers, sandwiches, coffee, and other snacks. A limited number of guests can have their laundry done when staffing permits. Guests allowed to use our phones and mailing address for the purpose of seeking employment and established services with other agencies. Homeless advocate works with guest to help them connect with resources, such as bus passes to get to work and appointments, guidance obtaining ID cards and birth certificates, work boots, and food.  Next step transitional Housing. A 6- month transitional housing program for single, homeless, adult males and females provides clients with the	757-627-6748 2114 Lafayette Blvd Norfolk, VA 23509
Stop, Inc. Housing counseling for individuals experiencing hardship in maintaining or obtaining permanent housing. Includes comprehensive housing counseling; information and counseling for first time home buyers; homeownership education; fair housing training; basic intermediate foreclosure prevention; and assistance in location affordable housing	757-858-1360 5700 Thurston Ave Suite 101 Virginia Beach, VA 23455
The Planning Council -Housing Crisis Hotline A starting point for anyone who is experiencing a housing crisis.	757-587-4202 5365 Robin Hood Rd, #700 Norfolk, VA 23513 Info@theplanningcouncil.org

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## **Clothing Closet**

Advent Episcopal Church Serving zip codes 23503, 23505, and 23518. Open Mondays and Thursdays from 10am-12pm and Thursdays 6-7pm. Photo ID and a utility bill with your address required.	757-587-0125 9629 Norfolk Ave Norfolk, VA 23503 churchoffice@adventepiscopalchurch. org
Benevolent Family Services Call for hours	757-227-4644 522 S Independence Blvd #201 Virginia Beach, VA 23452 info@benevolentfs.com
Calvary Revival Church Open 9:30am-12:00pm Fridays	757-321-9700 5833 Poplar Hall Dr Norfolk, VA 23502
Ghent Area Ministries Open Monday, Tuesday, Thursday and Friday from 10am-3pm, Wednesday from 11:30am-4pm	757-622-0438 1301 Colonial Ave Norfolk, VA 23517
<b>Greater Emmanuel Ministries</b> Open every 3rd Saturday from 12-2pm	757-963-0483 2810 Somme Avenue Norfolk, VA 23509 Gemnorfolk@gmail.com
Metropolitan AME Zion Church 9-11am 3rd Wednesday of Month	757-543-3886 1710 Springfield Ave Norfolk, VA 23523
Mount Gilead Missionary Baptist Church Open 2nd and 4th Friday of the month from 12-2pm	757-853-3721 1057 Kennedy St Norfolk, VA 23513
New Hope COGIC Open Monday and Wednesday from 1-2pm	757-857-5315 Ext. 10 3232 Brest Ave, Norfolk, VA 23509 director@newhopeccc.hrcoxmail.com
Wesley Grace Memorial United Methodist Church Open 3rd & 4th Saturday of each month, call for times	757-587-2996 288 E Little Creek Rd Norfolk, VA 23505 church@norwmumc.org
Working Women's Wardrobe at Talbot Park Baptist church Professional attire to help women get into the workplace; call for appointment	757-423-8677 6919 Granby St Norfolk, VA 23505
Zion Light Church of Christ	757-853-5191 1035 Ave G Norfolk, VA 23513

## **Employment Training & Assistance**

Eggleston Services Job education, training, and employment for individuals with disabilities	757-858-8011 1161 Ingleside Rd suite A Norfolk, VA 23502 Info@egglestonservices.org
Endependence Center Training and assistance for individuals with disabilities and independent living	757-461-8007 TTY 757-461-7527 6300 E Virginia Beach Blvd Norfolk, VA 23502
Goodwill Industries Provides job seeker services and job skills training programs for individuals with challenges	757-248-9405 1911 Saville Row Hampton, VA 23666
Norfolk Prisoner CARES/Re-Entry T.E.A.M. Assists justice-involved Nor- folk residents with job preparedness and search, workshops, peer support, and mentoring.	757-416-4320 741 Monticello Ave. Norfolk, VA 23510
Norfolk Works Resume assistance and job leads, online application assistance, career assessments and exploration for Norfolk residents. Access and get help with computers, the internet, telephones and copy machines. Connections to workforce partners, events, and employment opportunities.	757-763-6064 100 Bank St Norfolk, VA 23510 Monday-Thursday 9am—4pm Friday 9am—Noon
Second Chances Employment training and assistance for justice involved individuals.	757-664-4281 Norfolk City Hall, first floor Mezzanine Norfolk, VA 23510
Slover Library Free library cards for Virginia residents to use computers, job application help by appointment, check out books and other employment resources. Bring a photo ID and proof of address to apply for membership.	235 E. Plume St Norfolk, VA 23510 757-431-7491
Step UP Job skills training and assistance for justice involved individuals	757-588-3151 5900 E. Virginia Beach Blvd Suite 102 Norfolk, VA 23502 Info@stepupincorporated.org
Stop, Inc. Employment and training program for low income individuals with other employment barriers	757-858-1360 5700 Thurston Ave Suite 101 Virginia Beach, VA 23455
The UP Center Assists Hampton Roads residents in securing economic self-sufficiency through the acquisition of living wage jobs; services for low and moderate-income residents and small minority owned businesses	757-622-7017 222 W. 19th St Norfolk, VA 23517 info@theupcenter.org

## **Shelters/Day Services/Housing Services (Cont.)**

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Forkids Housing crisis hotline; rapid rehousing; emergency shelter; supportive housing; sup- port services for veterans	757-587-4202 4200 Colley Ave Norfolk, VA 23508 info@forkidsva.org
Habitat for Humanity of South Hampton Roads Builds and renovates homes through an ap- plication process	757-640-0590 900 Tidewater Dr Norfolk, VA 23504 info@shrhabitat.org
LGBT Life Center Offer LBGTQ rapid re-housing for individuals who suddenly find themselves homeless	757-640-0929 https://lgbtlifecenter.org/services/ life-home/
NCSB Homeless Services Provide support and housing stabilization services to chronically homeless individuals, as well as to veterans	757-756-5600 7447 Central Business Park Dr. Norfolk, VA 23513 http://www.norfolk.gov/3418/ road2home
Norfolk Department of Human Services Homeless Action Response Team (HART) Single point of contact for homeless families and individuals seeing time limited services including shelter placement, applications for eviction prevention, assessment for service needs, and connection to service providers	757-587-4202 741 Monticello Ave Norfolk, VA 23510
Norfolk Emergency Shelter Team (NEST) Program Coalition of Churches Shelter for single adults during the winter months. Call first for information on pickup locations, shelter locations, and operations	757-823-1622 741 Monticello Ave Norfolk, VA 23510
Norfolk Eviction Prevention for Households with Children Because of the detrimental impact eviction places on children, this support is targeted to low-income families with dependent children.	757-664-7368 evictionprevention@norfolk.gov
Norfolk Redevelopment & Housing Authority Home Investment Partnership Program, assisted-rental housing, housing choice vouchers	757-623-1111 555 E. Main St Norfolk, VA 23501
Oxford House Recovery & Relapse Prevention Transitional Housing Self-run, self-support recovery house for recovery	Toll Free: 800-689-6411 Multiple Locations Www.oxfordhouse.org
Providence Friends Church (Friends Faith House) Changing men's lives through community and Christ centered recovery	757-420-3969 757-724-2273 5340 Providence Rd Virginia Beach, VA 23464
Rent Ready Norfolk Connects landlords of rental properties with renters	757-664-7368 401 Monticello Ave Norfolk, VA, 23510

#### **Food Pantries/Nutrition Services (Cont.)**

St. Columba Ecumenical Ministries , Inc. Food Pantry provides referred families and individuals with enough food for three days; diet restrictions and health conditions. Clients requested to have a valid ID . Open Monday-Thursday 9am-1:30pm	757-627-6748 2114 Lafayette Blvd Norfolk, VA 23509
St. Mary's Catholic Church Food pantry Monday, Wednesday, and Thursday 9:30-11:30am; soup kitchen 12 -1:15pm Monday, Wednesday, Thursday, Friday	757-622-4487 232 Chapel St Norfolk, VA 23504
St. Timothy Lutheran Church 11am-12pm 1st, 2nd, 3rd & 4th Thursday of each month (call during hours for appointment)	757-459-2500 1051 Kempsville Rd Norfolk, VA 23502
Temple Ohef Sholom Soup kitchen 11:30am-1pm last Monday of the month	757-625-4295 530 Raleigh Ave Norfolk, VA 23507 information@ohefsholom.org
Union Mission 12-1pm Monday-Friday, Dinner everyday at 5pm	757-627-8686 5100 E Virginia Beach Blvd Norfolk, VA 23502
Wesley Grace Memorial United Methodist Church Kids summer lunch program, ages 3-18 from 12:30-1pm. Community dinner every 4th Wednesday from 6-7pm	757-587-2996 288 E Little Creek Rd Norfolk, VA 23505 church@norwmumc.org
Zion Light church of Christ 2nd and 4th Friday 11am-1pm	757-853-5191 1035 Ave G Norfolk, VA 23513

## **Shelters/Day Services/Housing Services**

Barret Haven Transitional Home For homeless single women and single pregnant woman, designed to help break the cycle of homelessness	757-624-6990 2129 Vincent Ave Norfolk, VA 23504
Catholic Charities of Eastern VA Financial assistance; counseling on reverse mortgages; homebuyer counseling; mortgage default counseling	757-533-9569 Financial assistance 757-484-0703 all other 5361-A Virginia beach Blvd Virginia Beach, VA 23462
Central Baptist Church The Caring Center provides temporary accommodations and rest for families of patients being treated at area hospitals	757-627-4571 701 W Olney Rd Norfolk, VA 23507
Eviction Legal Helpline Provides phone-based services for tenants facing eviction or lease termination. Does not provide legal representation in court or in negotiating with landlords	1-833-NoEvict www.evictionhelpline.org

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#### **Food Pantries/Nutrition Services**

Virginia Career Works Norfolk Center Online source to connect with potential employers, search for jobs, find training opportunities, and research wage data along with industry and occupational trends. Call for office hours at day centers	757-461-7537 ext.1373 861 Glenrock Rd, Suite 100 Norfolk, VA 23502
Advent Episcopal Church Serving zip codes 23503,23505, and 23518. Open Mondays & Thursdays from 10am-12pm and Thursdays 6-7pm. Bring a photo ID and a utility bill with your address	855-530-5506 7220 Granby St Norfolk, VA 23505
Annunciation Greek Orthodox Cathedral Community dinner 6-7pm Thursdays (excludes some holidays)	757-440-0500 6300 E Virginia Beach Blvd Norfolk, VA 23502
Blessed Sacrament Catholic Church Spring and fall	757-423-8305 6400 Newport Ave Norfolk, VA 23505
Calvary Revival Church Open 9:30am-12:00pm Fridays	757-321-9700 5755 Poplar Hall Dr Norfolk, VA 23502
Central Baptist Church in Ghent 9:30-11:30am Mondays	757-627-4751 701 W Olney Rd Norfolk, VA 23507
Christ and St. Luke's Church 11am-12:30pm Thursdays during summer; 11:30 September-May	757-627-5665 560 West Olney Rd Norfolk, VA 23507-2135 office@chrisandstlukes.org
Christ United Methodist Church Community dinner 6-7pm every 2nd Wednesday at Wesley Memorial United Methodist Church	757-587-9773 1601 E. Bayview Blvd Norfolk, VA 23503
Church After God's Own Hear Sundays 12-2pm	757-853-2022 3650 Lenoir Cir Norfolk, VA 23513
CommonHelp Food assistance through SNAP benefits	855-635-4370 www.commonhelp.virginia.gov
Covenant Presbyterian Church 12-2pm 3rd Wednesday of the month; will accommodate other times if needed but must call church to arrange a time	757-623-1875 913 Covenant St Norfolk, VA 23504 secretary@cpcnorfolk.org
Episcopal Church of the Ascension Food pantry re-opening August 2018, please call for updated dates and times	757-423-6715 405 Talbot Hall Rd Norfolk, VA 23505
FNK Church Every 4th Sunday 3-5pm (first come first served)	757-656-9577 543A East Little Creek Rd Norfolk, VA 23505

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#### **Food Pantries/Nutrition Services (Cont.)**

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Family Nutrition Program Virginia Cooperative Extension Teach limited-resources families and youth how to make healthier food choices and become better managers of available food resources for optimal health and growth	757-683-2816
Faith Community Church Food gift cards for 23504, 23508, 23517	757-623-0818 100 E 30th St Norfolk, VA 23504
Faith Community Church Food gift cards for 23504, 23508, 23517	757-623-0818 100 E 30th St Norfolk, VA 23504
First Lutheran Church Community lunch 12-1pm Wednesday	757-625-1953 1301 Colley Ave Norfolk, VA, 23517
First Presbyterian Church Soup kitchen 12-1pm Saturdays	757-625-1697 820 Colonial Ave Norfolk VA 23507
Food Bank of Southeastern VA Food distributed Fridays from 9-11am, no eligibility requirements. Mobile pantry; Kids Café; backpack program; community gardens; SNAP program	757-627-6599 800 Tidewater Dr Norfolk, Virginia 23504
Free Lunch and Breakfast Programs for Children (Summertime), Food Bank of SEVA Breakfast, lunch, and snacks are provided from mid-June through late August at several locations throughout Norfolk, please text "FOOD" and your zip code to 877-877 or call 211	Text "FOOD" and your zip code to 877-877, call 211 or visit 211virginia.org
Freemason St. Baptist Church Community breakfast 8:30-9:30am Fridays	757-625-7579 400 East Freemason St Norfolk, VA 23510
Gethsemane Community Fellowship, Reentry	757-622-0760 100 E Bramleton Ave Norfolk, VA 23504
Grace and Hope Mission Call for appointment	757-855-7175 2800 Lafayette Blvd Norfolk, VA 23509
Herald of His Coming COGIC Every other Thursday 7-7:30pm	757-623-1312 727 E. 27th St Norfolk, VA 23504
Holy Trinity Catholic Church Monday-Thursday 1-3pm; Ocean View residents only	757-480-3433 154 West Government Ave Norfolk, VA 23503

#### **Food Pantries/Nutrition Services (Cont.)**

Mercy Chefs Bi-weekly outreaches for low-income and homeless; food pantry; instructional classes on preparing and storing fresh food; breakfast and lunch for students at Park Place school; summer feeding programs for at risk students; after school programs with meal service	877-746-9322 info@mercychefs.com
Metropolitan AME Zion Church 3rd Wednesday of Month 9-11am	757-543-3886 1710 Springfield Ave Norfolk, VA 23523
The Memorial Spiritualist Church	757-622-5070 307 W 37th St Norfolk, VA 23508
Mount Gilead Missionary Baptist Church Fridays at 12-2pm	757-853-3721 1057 Kennedy St Norfolk, VA 23513
New Hope COGIC Community lunch served at noon; showers available Monday, Wednesday, and Friday from 10am-3:30pm	757-857-5315 ext. 10 3232 Brest Ave Norfolk, VA 23509 director@newhopeeccc.Hrcoxmail .com
Norfolk Department of Human Services Eligible households receive a plastic Elec- tronic Benefit Transfer (EBT) card with a magnetic stripe and a personal identifi- cation number to access SNAP benefits for the purpose of purchasing and food or food product for human consumption	757-664-6000 741 Monticello Ave Norfolk, VA 23510 www.commonhelp.virginia.gov
Norfolk Department of Public Health  Women Infant and Children (WIC) nutrition  Food handling/manager certification courses	757-451-7150 www.norfolk.gov Multiple locations, call for details
Norfolk Public School Summer food, Summer Fun Program provides meals without charge to children of all ages on a first come, first serve basis	Text "FOOD" to 877-877 to find site 800 E. City Hall Ave Norfolk, VA 23510
Prince of Peace Catholic Church Community dinner 5-7pm every 1st, 3rd, and 5th Wednesday at Wesley Memorial United Methodist Church	757-547-0356 621 Cedar Rd Chesapeake, VA 23322
Salvation Army 8-8:30am Monday-Friday; 9-9:30am Sunday, 4:45-5:15pm Monday-Saturday	757-543-8100 5525 Raby Rd Norfolk, VA 23502
SHARE Program Nutritious food packages at discount prices, including meat, fruits and vegetables. Requires two hours of volunteer service to purchase a package; there are no eligibility requirements	757-596-7188 2401 Aluminum Ave Hampton, VA 23661 info@hrfoodbank.org

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